



# Service Agreement

Maximize Performance and Reduce Operating Cost

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## WHAT

- It is our way of combining spare parts and other services into a tailored package to a customer

## WHY

- Secured plant uptime and productivity
- Prevention of safety issues
- Optimized maintenance plans
- Improved control of maintenance budgets
- Increased equipment lifetime
- Optimized performance

## HOW

- Field Service Engineers
- Service Centers
- Remote & Digital Services



# Service Agreement Values



## Equipment Served



Decanters



Separators



Fresh Water  
Generators



Plate heat  
exchangers



Drum thickeners



Compact Welded  
Exchangers

# Service offer

As part of an Alfa Laval Service Agreement

- Priority support 24/7
- Regular assessment by our experts
- Genuine spare parts
- Preventive maintenance
- Technical documentation
- On-site assistance during operation
- Training
- Condition monitoring
- Remote support
- And many more..



# Equipment Assessment

- An Alfa Laval process specialist performs regular audits where the status and performance of your equipment is evaluated
- Potential problems are discovered at an early stage
- Recommendations on service measures and process adjustments
- Comprehensive report

