



Alfa Laval Service

Extending performance

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Just like a new car needs service and regular maintenance to be able to perform optimally over time, all equipment needs proper attention for maximized lifetime value. Conditions change, requiring production to increase capacity, utilize less energy or consumable resources.

By offering access to relevant innovations as well as limitless support, Alfa Laval Service delivers the benefit of maximum uptime, availability and optimization.



Performance above all

In an increasingly competitive environment, it's all about getting the most out of your existing resources, securing optimal performance and uptime from your equipment and systems.

Whether in remote, harsh environments or in the search of precision fine-tuning, Alfa Laval Service

is able to ensure valuable uptime, minimize total cost of ownership and maximize service intervals, to suit your specific requirements.

We believe in pure performance – throughout time, development and changing circumstances. Working with customers around the globe has given us extensive process and application experience. For example, we helped boost capacity at a Brazilian sugar refinery, Grupo Santa Terezinha, by more than 50% using existing equipment.

By relying on Alfa Laval, the world leader in sales of heat transfer, separation and fluid handling technologies, you ensure that you are always one step ahead in a changing world.





Innovation – for lifelong improvement

With a focused innovative approach, Alfa Laval is at the forefront of solutions and development. This firsthand involvement enables Alfa Laval Service to provide the latest upgrades and improvements for your equipment. The combined expertise ensures that any challenges you face can be met.

Alfa Laval continuously meets new challenges by improving solutions and applications. May it be reducing fuel costs for van der Plas' fishing trawler in the North Sea by EUR 4,500 per week, or in another case, introducing desalination solutions with vacuum distillation, generating fresh water on board.

Life changes, and to meet these changes we at Alfa Laval are dedicated to our search for improvement and providing ongoing support that secures a longer life for your equipment.





Quality guaranteed

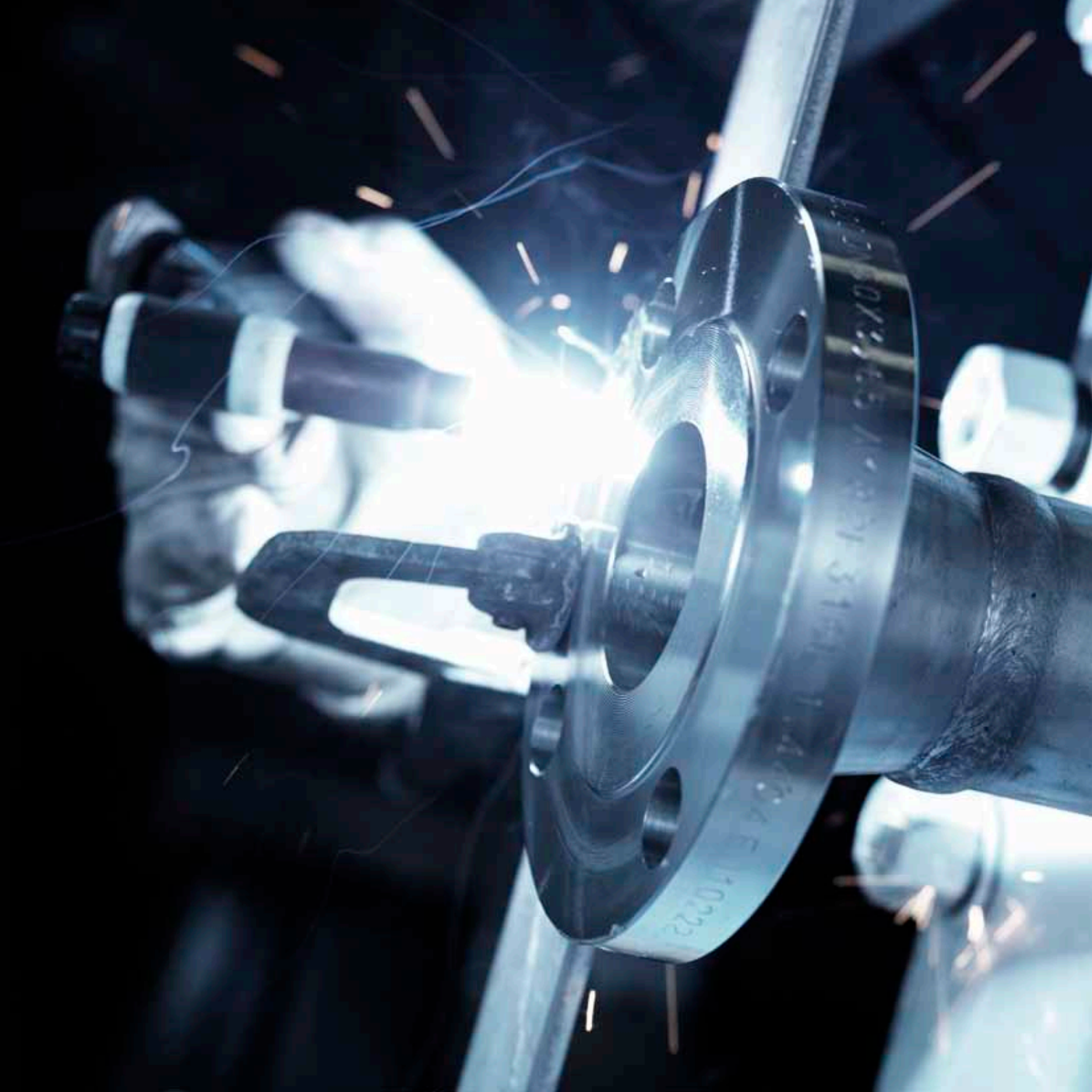
All components and parts have to be up to the job to deliver constant uptime and secure a lasting operation. With a vast global inventory of components, Alfa Laval is able to keep your equipment and systems running at their highest efficiency.

By using genuine Alfa Laval parts that have been thoroughly developed and tested for the specific challenge, you ensure operational reliability. Thereby, you avoid risking an expensive system shutdown.

Similar looking components with too high tolerances or insufficient materials can create significant damage and high maintenance costs. This was the case for one of our customers who accumulated cost increases of EUR 350,000 in downtime, repairs and replacements when trying to use copy parts.

Through ISO certified Alfa Laval quality, you can always rest assured that the highest standards are met. At all times you will benefit from low maintenance costs and peace of mind in critical application areas.





Services that we offer

Alfa Laval Service offers a broad range of parts, components and services, covering the whole product lifecycle from startup, support and maintenance, to improvements and monitoring.

Whatever the challenge, whenever needed, we are there. We were there for one of our clients who,

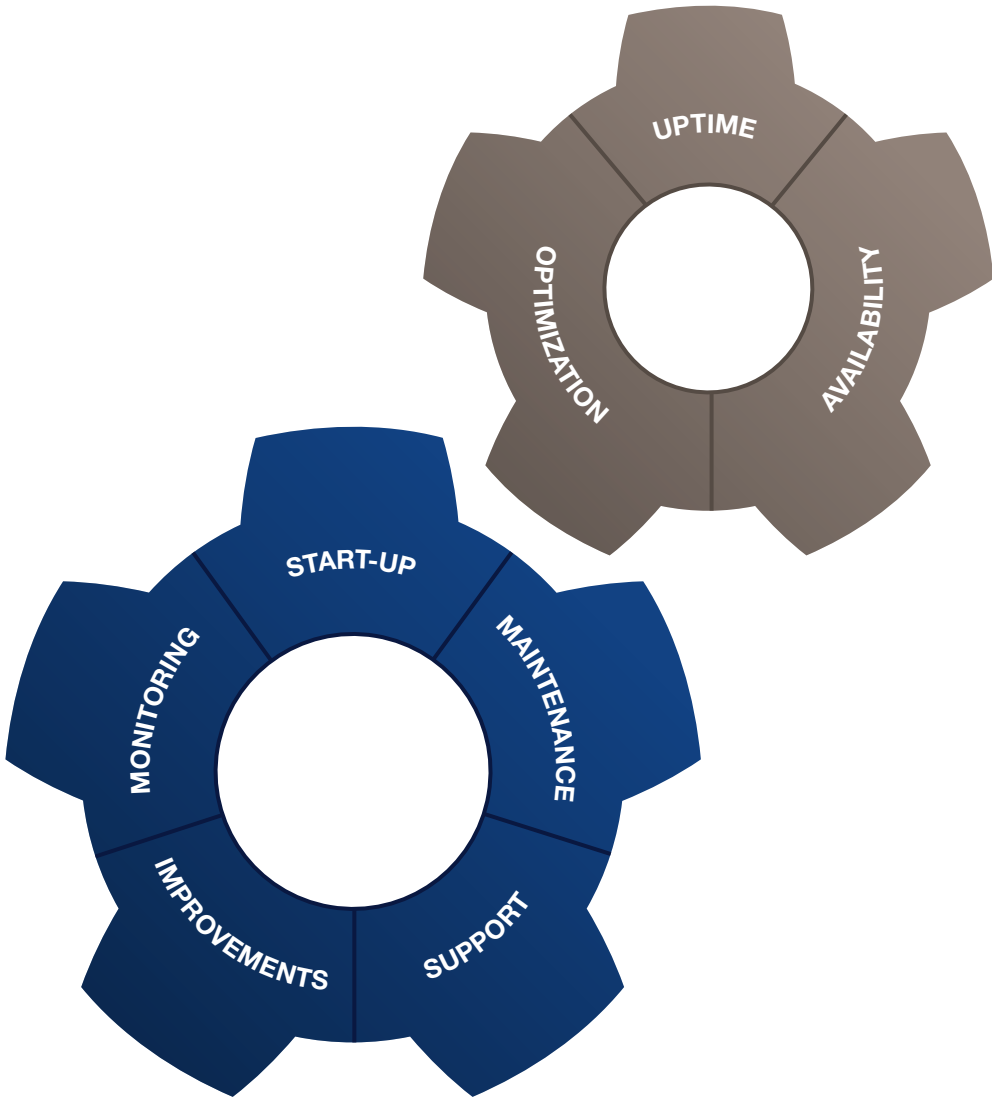
through the Alfa Laval Performance Agreement, managed to save 20% on energy costs, reduced water consumption and minimized service intervals across their 250 heat exchangers.

To ensure 24/7 availability and support, Alfa Laval Service operates service centres across the globe combined with a vast network of service engineers for on-site maintenance and services.

With access to the most up-to-date technology and extensive technical training for our service teams, we enable you to prolong the lifetime of your equipment.



For more information about our services, visit www.alfalaval.com/service-and-support



Alfa Laval in brief

Alfa Laval is a leading global provider of specialized products and engineered solutions. Our equipment, systems and services are dedicated to helping customers to optimize the performance of their processes. Time and time again. We help our customers to heat, cool, separate and transport products such as oil, water, chemicals, beverages, foodstuffs, starch and pharmaceuticals. Our worldwide organization works closely with customers in almost 100 countries to help them stay ahead.

How to contact Alfa Laval

Up-to-date Alfa Laval contact details for all countries are always available on our website at www.alfalaval.com



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