



Advancing performance

Start-up Service Agreement for separation equipment

Alfa Laval Service Agreements are tailor-made solutions that combine any of our services to suit your specific needs during the lifecycle. For your new Alfa Laval equipment, we offer a Start-up Agreement, a Service Agreement for new equipment for a smoother operation. Partner up with Alfa Laval and extend the operational life of your equipment, while maximizing uptime and productivity.

Standard range of services

The Start-up Service Agreement with Alfa Laval comes as an integral part of your purchase and fully meets the service need during the initial period of operation.



Preventive maintenance

Alfa Laval offers a comprehensive and optimized preventive maintenance program tailored to meet your specific requirements. Well-planned maintenance during the initial operation of new machinery is a major productivity factor.



Remote monitoring

Alfa Laval Remote Monitoring enables you and our service experts to access operational equipment data through Alfa Laval IoT solution. Our experts can provide you with valuable advice on maintenance, service planning, process optimization and troubleshooting. Continuous control and early detection of sub-optimal performance saves time, money and trouble.



Remote guidance

Using a collaborative video tool on your mobile device, our experts can support operators on site with remote guidance and troubleshooting. Relevant expertise can be reached on demand.



Audit or Review

When the Start-up Agreement is about to expire, your Alfa Laval contact person will book a review meeting to conclude on maintenance and support need going forward. We can also offer a condition audit of your equipment for deeper understanding and analysis of the first-year operation.



Additional offers

If you have a need for additional services aimed at long-term safeguarding the efficiency and reliability of your equipment, we have developed a range of additional offers and will be happy to supply detailed information on request.



ConditionAlert

The Alfa Laval predictive maintenance solution



Training

Customized on site or online training for your staff



Customer page

Overview of your installed Alfa Laval equipment and relevant documentation



Remote Control

Enables change of key parameters remotely

Get in touch

Contact your local Alfa Laval representative to discuss how you can benefit from an Alfa Laval Service Agreement. You will get a quotation including a detailed list of suggested services, the total price and the terms and conditions.

See our website at www.alfalaval.com for updated contact details



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