

# Alfa Laval Service Centres – Ensuring optimal performance and uptime

## Alfa Laval Repair Decanter



Maintaining your process equipment in good working order is the key to productivity. Vibrations, wear and clogging causes decanters to gradually lose efficiency over time, resulting in lower production yield. By servicing them on a regular basis, you ensure peak performance and minimize the risk of unscheduled production stops.

## Product specialists

At Alfa Laval's Service Centres we help you to keep your equipment in top operating condition. Our well-trained product specialists repair, upgrade and optimize your decanters, all to your needs and specifications. With more than a century of experience in separation technology, we know the ins and outs of decanters, and how to maximize their performance.

There are Alfa Laval Service Centres all across the world, helping our customers to get the most out of their equipment and processes.

Our mission is to optimize our customers' processes – time and time again. We do this by:

- Offering the best and most flexible customer service
- Always using genuine spare parts
- Ensuring the high competence of our technicians through regular training

### With the environment at heart

At all Alfa Laval Service Centres we continuously work to reduce our energy and water consumption. We also ensure that no chemicals are discharged into the municipal sewage systems.

## Repairing decanters

Alfa Laval Service Centres provide the following services for your decanters:

- Standard maintenance, when service in the field is not convenient
- 2. Welding of areas damaged by erosion, mechanical wear or chemicals
- 3. Refitting of wear parts, such as O-rings and gaskets
- 4. Replacement of worn out or damaged items
- 5. Upgrading
- 6. Balancing of equipment in selected Service Centres
- 7. Testing of the equipment



- Wear protection
- Upgrades

Upon completion of reconditioning or repairs to your equipment, you will receive a comprehensive report from the service engineer. This report details service findings and, if required, recommendations on how to adjust the equipment to better suit your operating conditions. The report also specifies the parts most likely to require replacement at the next service. This guarantees you both peace of mind and maximum uptime.



Machining



Balancing



Assembly and testing

#### Global service network

#### Satisfaction guaranteed

With service centres around the globe, Alfa Laval supports the operation and maintenance of your equipment – wherever in the world your equipment happens to be.

#### Nearness cuts downtime

To cut equipment transport time and subsequent downtime, Alfa Laval service centres are strategically located as close to our customers as possible. We provide the services you need to prolong equipment service life and keep your processes up and running.

#### Streamlined service

To ensure the vast expertise you need is housed under the same roof, Alfa Laval has service centres that specialize in Plate heat exchanger, Decanters and disc stack separator service.

#### Convenience and quality

Whether you send the entire machine or just individual components

for service, Alfa Laval guarantees quality solutions that meet your specific service needs.

Most service centres keep regular office hours, but we do our best to accommodate unexpected events that require immediate attention.



PPS00123EN 1309

#### How to contact Alfa Laval