



# Advancing performance

## Service Agreements

With an Alfa Laval Service Agreement you ensure outstanding performance from your Alfa Laval equipment and minimal total cost of ownership. Tailored to your priorities and requirements, a service agreement is the ideal maintenance solution from the original manufacturer of your equipment.

### **Prioritized, planned service at a predictable cost**

Entering into a service agreement with Alfa Laval means you will have full control of your future maintenance costs, making budgeting easier and more accurate. We take care of all the planning and inform you well in advance of the next service. Should you require our support for unplanned events, our Nordic network of field service engineers and service centres are standing by to assist you at very short notice.

The recommended services are based on the specific equipment, production situation, end products and process demands. Example of services include scheduled preventive maintenance, spare parts (kits), trainings, audits and not the least our remote guidance support.

### **Access to Alfa Laval's Connected Services**

Bring your Alfa Laval machine into a new digital era, where data and IoT are the foundation of new value-added services. The [Connected Services](#) (example from heat exchangers) portfolio include remote support and [condition monitoring](#) (example from high speed separators), which enable your Alfa Laval equipment to move into the predictive maintenance journey. The results are improved uptime, lower total cost of ownership and improved sustainability credentials while Alfa Laval experts becomes simply one click away.

These services are available exclusively to our service agreement customers, and you can learn more about them on [our website](#) (example from decanter).

### **Get in touch**

Contact your local service representative to receive more information on how Alfa Laval can support you with a [Service Agreement](#).