



Advancing performance

Service Agreements for water and waste decanters

With an Alfa Laval Service Agreement you ensure outstanding performance from your Alfa Laval decanter and minimal total cost of ownership. Tailored to your priorities and requirements, a service agreement is the ideal maintenance solution from the original manufacturer of your equipment.

Prioritized, planned service at a predictable cost

Entering into a service agreement with Alfa Laval means you will have full control of your future maintenance costs, making budgeting easier and more accurate. We take care of all the planning and inform you well in advance of the next service. Should you require our support for unplanned events, our global network of field service engineers and service centres are standing by to assist you at very short notice.

Extended mechanical warranty period

As the manufacturer of your decanter we know exactly how to maintain it in top condition for maximum reliability. Therefore, we can offer an extended mechanical warranty period for your decanter when you enter a service agreement with us. This offer is valid for new decanters in municipal sludge applications, and the extended warranty period must start when the original warranty period expires. The initial period for the service agreement must be equal or longer than the combined period of the standard and extended warranties.

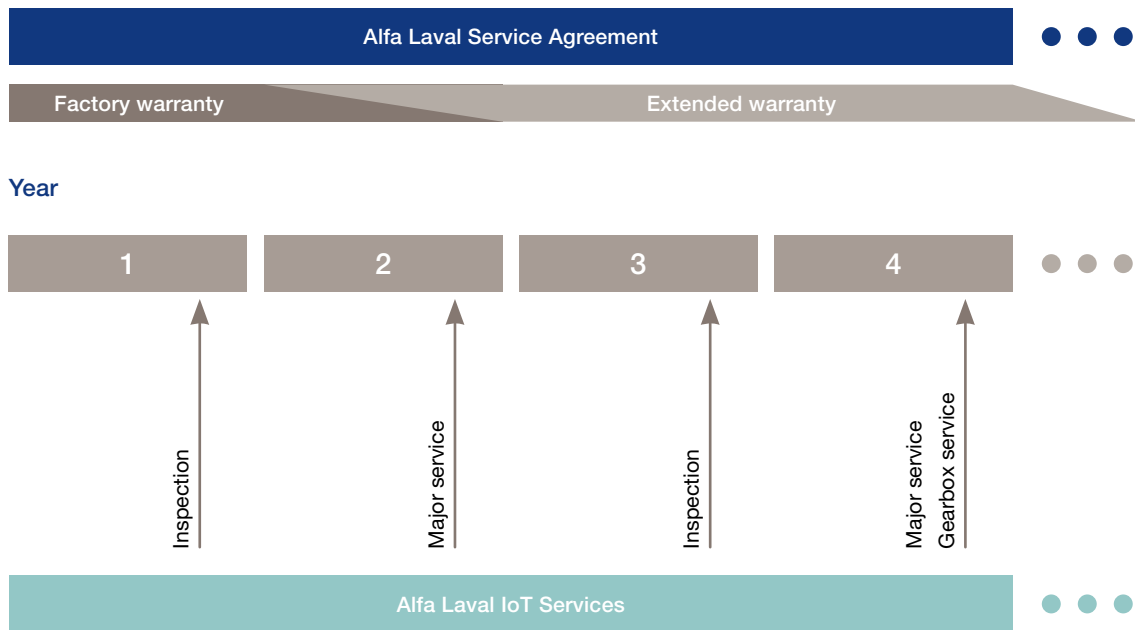
Access to Alfa Laval's IoT Services

Alfa Laval offers a range of IoT services that add new possibilities to your decanter. These include remote support and monitoring, condition monitoring, predictive maintenance and process optimization. The results are lower service costs, maximum operating reliability, higher process efficiency and longer uptime.

These services are available exclusively to our service agreement customers, and you can learn more about them on [our website](#). Scan the QR code below to learn more.



Example



Get in touch

Contact your local Alfa Laval representative to discuss how you can benefit from an Alfa Laval Service Agreement. You will get a quotation including a detailed list of suggested services, the total price and the terms and conditions. See our website at www.alfalaval.com for updated contact details.