



Alfa Laval Separator Connect

**Digital services to
safeguard uptime
and economy**



Digital services, enabled by connectivity, offer smart ways to reduce OPEX. Alfa Laval Separator Connect is a digital service package that builds on remote access to information from your Alfa Laval marine separators.

What we do

Separator Connect offers secure, cloud-based access to data from Alfa Laval marine separator systems – anytime, anywhere. Providing real-time and historical information, it can help to maximize system uptime, reduce workload and enable fleet-wide optimization.

Through Separator Connect, Alfa Laval service experts can provide faster remote troubleshooting and reduce the frequency and length of service visits. In addition, the access to data can support communication between crews, superintendents and shore teams.

Benefits

- Reduced operating costs over time
- Faster troubleshooting and problem resolution
- Fewer and shorter service visits
- Simplified communication and reduced workload
- Improved performance across your fleet

Scope of service

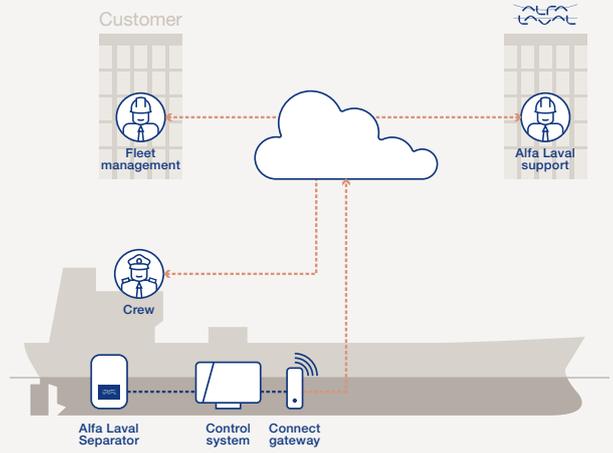
Separator Connect is a subscription-based package containing a growing range of digital services. The following services are available today:

- 24/7 data-driven support**

When a problem occurs, it can be difficult and time-consuming for the crew to identify the root cause. Data-driven support provides direct access to system data from the vessel, making it easier for Alfa Laval service experts to troubleshoot the issue and guide the crew to a solution. More problems can be solved remotely, and any visit needed can be planned well to minimize the service time.
- Access to Alfa Laval portal**

With a secure online portal for your fleet, your superintendents, shore teams and other authorized personnel can view alarms and system data from connected Alfa Laval separator systems. This makes it possible to monitor and compare system performance, so that you can establish best crew practices and optimize across the fleet.
- Automatic reports**

You can receive regular reports based on separator system data. Each Performance Report presents active alarms along with recommended corrective actions to maximize uptime and improve system handling.



Alfa Laval works continuously to ensure secure communications both to and from the cloud.

Scope of supply

Separator Connect is available for any Alfa Laval separator with the EPC 60 or EPC 70 controller.

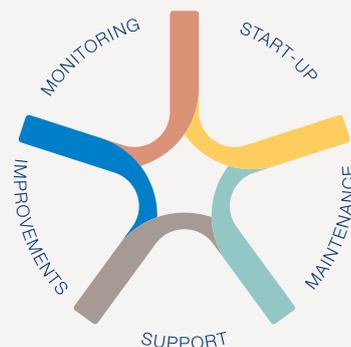
Extending performance with the Alfa Laval 360° Service Portfolio

Our extensive service portfolio offers all the services you need to ensure top performance, maximum uptime and operating efficiency from your Alfa Laval equipment throughout its life cycle. Our committed team's expertise and the availability of parts bring you peace of mind.

Read more on www.alfalaval.com/service

How to contact Alfa Laval

Up-to-date Alfa Laval contact details for all countries are always available on our website at www.alfalaval.com



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