



Plate Heat
Exchanger Service
Centre

Hot-line
91-9658-971-971
9 AM to 6 PM (IST)

The Plate Heat Exchanger Service Company



We don't just fix your heat exchangers – we optimize their performance.

Servicing all makes and models

Alfa Laval extends spares & service support to **all makes** of heat exchangers

"I wish we would have hired you from the start." We hear this all the time from customers that switch to Alfa Laval from another gasketed plate heat exchanger service provider.

Why? Because we don't rest until we know your problems are solved. Other service providers only focus on fixing the immediate problem. With over 125 years of service experience, our team of advisors go beyond the quick fix and focus fixing your equipment for the long haul. This is why we want you to think of us as not just a heat exchanger manufacturer, but as The GPHE Service Company you can count on.

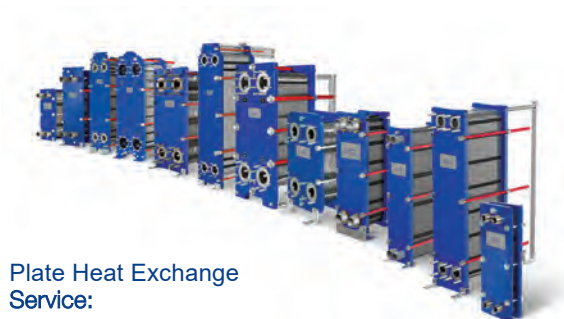


Plate Heat Exchange Service:

We bring the tools, knowledge and personnel so you can get on with your day and leave the service to us.



– Navin Tiwari
Energy Service Head



"We always look for opportunities to advise the customer on the root cause of the problem. It is important for us to make sure we find a long-term solution as opposed to service providers that only fix the symptom, which ends up costing the customer a lot more in the end."





What you get with Alfa Laval:

- Unmatched expertise
- Speed
- Flexibility
- Competitive prices
- Parts in stock
- Online virtual support
- Online reporting
- Safety trained and certified technicians (OSHA, TWIC, Offshore)
- Gasket lifetime estimation with GPredict™ tool
- Gasket selection support
- Guaranteed satisfaction

Online virtual support – If we can't be on site due to COVID-19 or other factors, we can still support you virtually via FaceTime, GoPro cameras, 360-degree cameras, augmented reality.

Gasket lifetime prediction – using our proprietary GPredict™ tool, our service advisors can give you a reliable estimate of the expected lifetime of your gaskets.

Reporting – when you send your heat exchangers to one of our service centers, you're updated with online reports that include images, videos and the status of your heat exchangers being serviced.



Onsite services:

- Plate pack installations (new or reconditioned)
- Gasket replacements (clip on gaskets)
- Process troubleshooting
- Hydrotesting
- Thermal redesign and optimization
- Maintenance training
- Performance audit
- Fouling detection

Fouling detection – our thermal cameras

detect fouling without having to open the heat exchanger.

Specialized tools – our toolbox is filled with professional tools that help us identify plate and gasket issues.

Process troubleshooting – our skilled troubleshooters provide immediate on- and offsite support to solve any issue. For the toughest problems, we send plates to our lab for analysis and a full failure report.



Industries we service:

- Biotech and Pharmaceuticals
- Energy
- Ethanol, sugar and sweeteners
- Chemicals
- Food, Dairy and Beverage
- HVAC
- Machinery and Manufacturing
- Marine and Transportation
- Mining
- Pulp and Paper
- Refrigeration
- Steel
- Water and Waste Treatment

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Gasket life prediction tool



Condition Audit



Fouling detection



Specialized tools

